



Vinton Municipal Communications Utility
214 E 2nd St
Vinton, IA 52349

Vinton Municipal Communications Utility Demonstrated Experience

While Vinton Municipal Communications Utility (VMCU) is a new entrant into telecommunications, the city's municipal electric utility has been providing reliable power to the community for decades. Governed by the same Board of Trustees as the Vinton Municipal Electric Utility, VMCU has been built from the ground up to offer superior service to the citizens of Vinton. VMCU's fiber-to-the-home network offers speeds of up to 1 Gigabit per second for both downloads and uploads, a marked improvement over other providers in the area. Network construction began in the summer of 2019 and is now complete, with customer hookups beginning in June 2020.

VMCU has a dedicated staff of three customer service personnel to work with customers directly and provide a hometown touch to customer care.

VMCU is partnering with ImOn Communications of Cedar Rapids to provide technical support and field customer service, including installations and troubleshooting. In 2018 ImOn recently recognized as the National Independent Operator of the Year by Cablefax Magazine. ImOn Communications is also one of two backbone internet providers utilizing two geographically diverse routes to ensure enhanced reliability.

VMCU has also partnered with several other municipal broadband providers in Iowa as joint owners of an IPTV video platform in Cedar Falls. Cedar Falls Utilities, the managing partner of the joint effort, provides additional engineering support to VMCU.